

FAMILY FRIENDLY POLICY

The Ranelagh Club has seen consistent growth in recent years partly due to the attraction of Family Memberships. The Club is unique in that it offers its members of all ages many varied activities from tennis, sailing, boating, golf and dining.

As a family friendly Club, it is imperative that parents respect the rights of all members and take responsibility for their children's behaviour. As part of overall risk management, it has become evident that unsupervised children pose potential dangers to themselves and others. Until now, there have been no formal guidelines for either parents or catering staff, which has caused some problems in the past. Your Committee has established some standards of acceptable behaviour for children.

Children are most welcome to join parents in the restaurant as long as their presence does not interfere with the dining experience of other members.

It is expected that children will not run about in the restaurant and noise will be kept to an acceptable level.

Children must remain under adult supervision when in the grounds. Climbing on or sliding down the steep bank or climbing trees is strictly forbidden. Playing on the roads or in the car park is also forbidden. The roof of the Boatshed is strictly out of bounds.

To allow parents to enjoy their meal, the Club may make available high chairs, bean bags, various toys, books etc. Alternatively, parents are encouraged to bring their own activities to occupy their children. Parents are expected to supervise their children in their use of these goods and to ensure they are not mishandled or deliberately damaged.

The catering staff will monitor these standards and have the full authority of the Committee to act, if the behaviour of children is either creating a nuisance in the Club rooms, or putting themselves or others at risk whilst in the Club grounds. The Ranelagh Club committee and board of directors undertakes to fully support the actions of any staff member or sub-contractor in addressing behaviour that is deemed to be inappropriate, illegal or in violation of any Club policy including (but not exclusively) OH&S, RSA and behavioural.

Staff will ask parents to control their children and, if, after three warnings, they are not heeded, the family will be asked to leave the Club property immediately. Repeat incidences may result in more permanent outcomes. We ask all members to cooperate with the staff as they are looking to achieve the best outcomes for the comfort and convenience of all members.

The Ranelagh Club committee and board of directors also supports the escalation of any behavioural issues that cannot be dealt with internally (with the above mentioned 3 warnings) to an external security agency or the police. Ejection from the Club on this basis will result in the suspension of membership until a full investigation is conducted.